

Contents

Contents / Editorial Policy	1
Introduction	2
Message from the President	3
<hr/>	
Special Feature	
Creating New Value that Helps to Enrich the Quality of Society	
Theme 1 Effective Utilization of Recyclable Resources	5
Initiatives of the Business Technologies Business	
Theme 2 Contributing to the Advance of Medical Diagnostics	7
Initiatives in the Healthcare Business	
Theme 3 Contributing to Energy Savings Throughout Society	9
Initiatives in the Industrial Business	
Overview of the Konica Minolta Group	11
Konica Minolta's CSR Policy	13
<hr/>	
Exercising Responsibility for the Global Environment	17
Green Products	19
Green Factories	21
Green Marketing	24
Close Up	25
Environmental Data Summary	27
<hr/>	
Earning the Confidence of Customers	29
Assuring Product Safety and Preventing Quality-Related Problems	30
Increasing Customer Satisfaction	31
<hr/>	
Cooperating with Business Partners	33
Promoting CSR Throughout the Supply Chain	34
<hr/>	
Growing Together with Our Employees	35
Leveraging and Developing Diverse Human Resources	36
Promoting Occupational Health and Safety	37
Human Resources Data Summary	38
<hr/>	
Hand-in-Hand with Society	39
Implementing Social Contribution Activities around the World	40
<hr/>	
Management System	41
Expert Opinion of Konica Minolta's CSR Report	43
External Assurance	44

Editorial Policy

The Konica Minolta CSR Report is published to inform all stakeholders about the Group's corporate social responsibility initiatives. The report focuses on issues identified as being very important to society and having a substantial impact on the Group's business. It describes, in sections arranged by type of stakeholder, the progress made and specific initiatives taken on priority goals that have been set. To facilitate communication with stakeholders around the world, the report is published in five languages: Japanese, English, Chinese, German, and French.

Report Boundary

This report covers Konica Minolta, Inc., and its consolidated subsidiaries. When data is given on a specific subset of companies, the boundary is separately indicated.

Note: In this report, "Konica Minolta" refers to the Konica Minolta Group. "Konica Minolta, Inc." refers to Konica Minolta, Inc., alone.

Reporting Period

In principle, the report covers activities from April 1, 2013 to March 31, 2014. Some sections may include information on earlier initiatives or more recent activities.

In this report, "fiscal 2013" refers to the fiscal year starting April 1, 2013 and ending March 31, 2014.

Publication Date

August 2014 (Next report: scheduled for August 2015; previous report: September 2013)

For Further Information

More detailed information on the Group's CSR activities is available at:

<http://www.konicaminolta.com/about/csr>



Page on the website



Relevant information available on the website

The documents below are available for download at:

http://www.konicaminolta.com/about/corporate/document_download.html

- Company Brochure
- CSR Report
- Environmental Report
- Annual Report

Reference Guidelines

The 3rd edition (G3) of the Global Reporting Initiative (GRI) Sustainability Reporting Guidelines



GRI/ISO26000/United Nations Global Compact Content Indices

Disclaimer

In addition to facts about past or present circumstances, this report contains descriptions of the Group's current plans and projections for the future. These descriptions are based on information that is currently available and have been deemed reasonable based on the Group's current status. The Group's actual performance could differ from its predictions due to future changes in the business environment.



Giving Shape to Ideas

Creating New Value for a Sustainable World

Konica Minolta's mission is "The Creation of New Value." The company exists for this very purpose: to use creative ideas to deliver tangible new value in order to resolve the challenges faced by customers and the broader society. The days when all a company had to do to survive was manufacture and sell a product are gone. In an age of diversifying values, Konica Minolta is convinced that a sustainable company is one that creates value for both society and itself by integrating its efforts to resolve social issues and improve corporate competitiveness and profits. Konica Minolta is determined to remain a company that is vital to society by continuing to create new value that brings about innovation.